

Never miss a beat!



Our technology allows us to take responsibility for all aspects of the operation, maintenance and support of your systems.

Our expert staff knows how to “listen” carefully to your systems and keep them *intune* and performing at optimal levels for your business. It has been our experience that a minor incident can trigger a whole host of undesirable events...

Don't risk missing a beat!

Contact intechgra today!

(541)-687-9006
(541)-687-9492 | fax
info@intechgra.com
www.intechgra.com

Our Mission Statement

Intechgra is a provider of remote system/database administration and related services, delivering leading-edge solutions of superior quality, at prices any company—regardless of the size—to utilize our services. The distinctive value we bring to our clients, business partners and employees is fostered by a culture that promotes high integrity and excellence as our guiding principles.

Intechgra

Database Solutions Inc.

*Enhancing the interaction between
you and technology*

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**Are you ‘intune’
with your data?**

**Find out why it's
important not to miss
a single beat!**



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What is 'intune?'

intune is your solution to database and server administration, maintenance and support—so that system failure is not an option.

intune provides daily monitoring and proactive maintenance of independent system components such as your operating systems, database engine and applications—which will help to secure your business continuity.

intune provides superior remote system and database administrators who monitor and maintain your system on a day-to-day basis. We use secure, high-speed network connections that allow us to work on your systems as if we were in the same room.

We stay on top of your data so you don't have to...

We maintain the health and stability of your systems so you can maintain the health and stability of your business.



How does intune work?

intune is contracted on an annual basis for covered systems and includes the following in the service package:

- ✓ Initial system evaluation and tune-up
- ✓ Continual monitoring and proactive alerts *
- ✓ Monthly reporting and analysis
- ✓ System maintenance and routine administration (as needed)
- ✓ Back-ups
- ✓ Annual review and planning



* The proprietary intune system monitors are constantly scanning your system. Any system errors or noteworthy events are immediately sent as **alerts** to our operations center. This allows us to proactively support your systems and respond to normal maintenance needs and address potential serious issues before they escalate into major problems.

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What are the benefits?

Peace of mind is the number one benefit of the intune package! We accomplish this by providing a unique blend of the following:

Flexibility

intune is adaptable to a wide range of operating systems, RDBMS platforms and organizations.

Scalability

intune can be configured and priced for any size enterprise—from a single processor server to large clusters, blade servers and SMP platforms.

Expertise

intune engineers are all well trained and experts in their fields. A primary engineer will be assigned to you. He/She will have overall responsibility of your systems and will serve as your single point of contact.

Reliability

The goal of intune is to maintain your servers and database using best practices to ensure that they are reliable. This means keeping them up to date with the latest bug fixes and security patches and making sure all routine maintenance is performed on time and successfully. It also includes constant monitoring of your systems so that we can catch a little problem before it becomes a bigger one.

Our name—**intechgra**—symbolizes our commitment to ensure the highest levels of integrity, both technically and professionally. We are guided by the belief that all processes must be **reliable, repeatable** and **recoverable**.